



Little and Caine
FUNERAL DIRECTORS

A HELPFUL FUNERAL
ARRANGEMENT GUIDE



A MEMBER OF THE
NATIONAL ASSOCIATION
OF FUNERAL DIRECTORS

Registration of Deaths

Barrow, Dalton and District - By appointment only

Nan Tait Centre, Barrow-in-Furness

Tel: 0300 303 2472 www.cumbria.gov.uk/registrationservice

Opening Hours: Monday - Friday 9.00am - 12.30 & 1.00 - 4.30pm

Kendal - By appointment only

County Offices

Tel: 0300 303 2472 www.cumbria.gov.uk/registrationservice

Opening Hours: Monday - Friday 9.00am - 4.30pm

Lancaster - By appointment only

4 Queen Street

Tel: 0300 123 6705

Opening Hours: Monday - Friday 9.00am - 4.30pm

When going to the Registrar please ensure that you take:-

- ◆ A death Certificate, (From a Doctor or Hospital)
- ◆ Applicant Personal ID

and if possible:

- ◆ Birth Certificate (Date & Place of Birth)
- ◆ Medical Card

You must be able to state accurately the following particulars:-

- ◆ Date and place of death
- ◆ Residence of deceased
- ◆ Full name and surname (Maiden name if a woman)
- ◆ Correct age, date and place of birth
- ◆ Occupation
- ◆ Whether the deceased was in receipt of a pension or allowance from Public Funds
- ◆ If the deceased was married, date of birth of surviving spouse

You will obtain from the Registrar:

- ◆ Disposal Certificate (Green Copy - Funeral Directors)
- ◆ White Copy (For DSS - Pension)
- ◆ Extra Copies (For Probate/Insurance purposes)
- ◆ Tell us once form (for Blue Badge, Council Tax)

About Us

Little & Caine are one of the few family run, independent funeral directors in the area. We understand better than anybody that the loss of a loved one is a deeply painful event and we work hard to provide the comfort and support that is so important during this difficult time. As our client, you will benefit from generations of experience and a genuinely caring service that focuses on your needs and welfare. Serving the West Cumbria area, Little & Caine has built up an excellent reputation through our hard work and commitment. Our highly trained sensitive staff will do everything possible to help you come to terms with your loss.

This brochure contains all the information your funeral director will discuss with you when making the arrangements. It also acts as a useful guide to help you through this difficult time and allows you the opportunity to reflect in privacy.

History

So how did it all start? During the war years, Gilbert Caine spent much of his time at Vickers working on shipbuilding repairs and removal of deceased crew members from war damaged ships. Gilbert set up his own business and began his career as an undertaker in 1948, the business continued to grow and in 1959 Gilbert's son David joined the family business aged 16, as an apprentice joiner. He was introduced to undertaking gradually, paying many visits to the mortuary at the then High Carley Hospital. In the 1980s the funeral business of L V Little & Son and Gilbert Caine amalgamated to form Little and Caine Ltd, who over subsequent years have set the highest standards of service to the local community, gaining them an unrivalled reputation in the Furness area.

In 1996 Paul, a third generation Caine, completed his apprenticeship and made the decision to join the business and continue the family tradition. Today Paul runs the business with family members Pamela and Helen, which includes branches in Barrow-in-Furness, Dalton-in-Furness, Ulverston, Grange Over Sands and incorporates Rogans and Mossop Monumental Masons. Little & Caine now carry out nearly 600 funerals a year and are one of the few fully independent family run funeral directors in the area. Paul and the team like to think of it as their 'family looking after your family' and hope to be here for many generations to come.



Making Arrangements

Little & Caine provide a completely personal service from the moment you contact us, to as long as you need our assistance. This may take weeks or even months after the funeral. We will not put you under any undue pressure, it is important for you to grieve in your own way. We will provide emotional support for you and your family as you learn to cope with your bereavement. For many people it's important to reflect on the personality and character of the deceased within the arrangements and this will usually require time and thought.

We offer compassionate funeral services for both religious and non-religious ceremonies that are designed to aid the healing process, before, during and after the day itself. To us, the most important thing is that your wishes and those of the deceased are carried out with as much sensitivity as possible.

Hearse & Bearers

These are an essential part of our service to you. Any necessary limousines, each seating 6 or 7 people, will be supplied depending on your needs.

Chapel of Rest

We have Chapels of Rest at each of our branches, providing you with a place to pay your last respects. We will always endeavor to provide you with lasting memories of a loved one at peace. Appointments can be arranged through our helpful and sensitive staff during office opening hours, which are Monday - Friday 9.00am to 4.30pm.

Floral Tributes

The serene beauty of flowers is a fitting way to express your love for the deceased, as well as bringing comfort to mourners. There are many different arrangements available, which we would be happy to discuss with you. After the funeral, flowers can be taken to a destination of your choice, for others to appreciate.

Stationery

Service sheets and other memorial stationery, including remembrance books and appreciation cards can be arranged, which we would be happy to discuss with you.

Donations to Charity

If you would prefer donations to charity instead of flowers, we will accept and list donations on your behalf and forward them to your chosen charity.

Music

We are able to source any music your family may decide suitable for your service.

Catering

A memorial reception allows mourners to share memories of the deceased in less formal surroundings. We can arrange a buffet at the venue of your choice.

Listing of Names

We can take names at the church or crematorium on your request, providing you with a lasting record of the attendees for you to reflect on.

Cremated Remains

At this distressing time, it can be difficult to look ahead but it is important to realise the emotional benefit of having somewhere to return the deceased following a cremation. The feeling that a loved one is 'there', can be a great source of comfort in the weeks, months and years to come.

Probate

Probate is the process of dealing with the estate of the deceased. We will offer you as much support as possible with probate.

Further information can be found by contacting

Probate and Inheritance Tax Helpline Tel: 0300 123 1072 www.hmrc.go.uk

Probate Information www.theprobateservice.gov.uk



Planning Ahead and Memorials

Planning Ahead

Thinking about your funeral plans in advance can give you and your loved ones peace of mind. The process of arranging a funeral can be deeply upsetting, as it marks the final tribute to a loved one. An increasing number of people now arrange their funerals in advance.

A pre-paid funeral is a thoughtful way of preparing for the future. The money you pay is put into a trust fund and used to cover the costs of the plan you agree with us, irrespective of how much the price may increase in the years to come.

By arranging your funeral in advance, you spare your loved ones a considerable emotional and financial burden. A pre-paid funeral provides invaluable peace of mind for your family when the time comes, allowing them to come to terms with their grief without the added distress of making funeral arrangements.

Little & Caine are proud to offer pre-paid plans to suit your needs. We can arrange for someone to visit you at home to discuss the many benefits of a pre-paid funeral plan, or you can request one of our pre-paid funeral guides for more information.

Memorials

Choosing a memorial stone can be as painful a process as the funeral itself, but this final tribute plays a key role in the grieving process. As a lasting tribute to the deceased and a final gift to a loved one, it is an important mark of respect. The many options can be overwhelming, but the supportive and respectful staff at Mossop Monumental Masons (a subsidiary of Little & Caine), will make this process as straightforward as possible. As memorials are not normally laid for between three to six months after the funeral, there is no need to rush this important choice.



Useful advice

There will be many questions going through your head when you suffer the loss of a loved one. We have tried to answer some of the most commonly asked questions, so that at any point in time, be it in the early hours or when you are quietly reflecting at home, you can have some peace of mind.

What are doctors' forms?

For cremations, two doctors must attend to certify the death. The first doctor must be the doctor who attended the deceased during his / her last illness. The duty of the second doctor is essentially one of confirmation. The doctor must not be related to the first doctor either through family or practice.

How do we know what to do at the funeral?

On the day of the funeral, we as funeral directors are there to help guide and support you, your family and friends. If you are unsure of anything, please let us know, it is our job to make sure you are well looked after at this difficult time.

How many people can be seated in the Limousine?

In each Limousine there is room for six people in the rear compartment and one more in the front with the chauffeur.

May the family carry the coffin?

Yes and many people make this request. We can discuss this when we plan the arrangements for the day.

May we visit the deceased and pay our last respects?

Yes, we look after the preparation and care of the deceased until the day of the funeral. Appointments to visit the Chapel of Rest can be arranged through our helpful and sensitive staff during office opening hours, which are Monday - Friday 9.00am to 4.30pm.

May we choose which music is played at the Crematorium?

Yes, if you have a special request or would like a particular piece of music played, either as you walk into or out of the Crematorium Chapel, let us know and we will make sure this is arranged.

May we request donations to charity?

This is a common question.

Donations are usually requested in place of flowers, we are happy to accept and list donations on your behalf and forward them to the charity of your choice.

Does the coffin move after the funeral service at the Crematorium?

After the service has ended the coffin does not move until all relatives and friends have left the Crematorium Chapel. At some Crematoria there are curtains that close at the head of the coffin but this is only done at the request of the relatives.

Is each Cremation carried out individually?

Yes. The identity of the coffin name plate is checked by the Crematorium Attendant before it is placed in the Cremation Chamber. This only holds one coffin or casket at a time and again there are rules that must be abided by.

Do I get the Cremated remains back?

Once the Cremation has taken place, the Cremated remains are removed and left to cool before being placed in an urn. We will ensure the Cremated remains are returned to you safely.

How will I know who attended the funeral?

We can arrange for a list of mourners who attended the funeral to be written in a memorial book, as a keepsake of the day.

More helpful FAQs are featured on our website www.littleandcaine.co.uk

We are also at the end of the phone to answer your questions or lend a sympathetic ear.



Little and Caine

FUNERAL DIRECTORS

Our family
looking after
your family

Little and Caine Limited

Registered Office:

48 Ulverston Road, Dalton-in-Furness, Cumbria LA15 8EF

T: 01229 462564 email: dalton@littleandcaine.co.uk

Branches at:

1-3 Dalkeith Street, Barrow-in-Furness, Cumbria LA14 1SP

T: 01229 820747 email: barrow@littleandcaine.co.uk

Eden House, Neville Street, Ulverston, Cumbria LA12 0BJ

T: 01229 586970 email: ulverston@littleandcaine.co.uk

Beech Cross, Kents Bank Road, Grange over Sands, Cumbria LA11 7EY

T: 015395 33550 email: grange@littleandcaine.co.uk

www.littleandcaine.co.uk

Registered No. 4524383 VAT Reg. No. 806 3884 15